

Purchase Order Guidelines

Radiology: Syringe and Disposable

Bayer HealthCare, LLC | July 1, 2022

1. Purpose and Scope

These Guidelines document the policy for domestic US customers placing a standard order of syringe and disposable product from Bayer Pharmaceuticals Radiology.

2. Policy

A credit application is required to be completed by prospective customers and submitted to <u>RICustomerAccounts@bayer.com</u> prior to placing their initial order.

Orders with a total net value greater than \$1000 must be submitted to Bayer via a physical purchase order, submitted electronically. Faxed documents and emailed images of scanned purchase orders are acceptable means for submission. Please contact Customer Care if a Microsoft Word template is needed, as this can be provided upon request. Orders placed via the myORDERS website do not require a written purchase order.

Orders that are drop-shipped to non-standard shipping locations must be submitted to Bayer via a physical purchase order, submitted electronically. Faxed documents and emailed images of scanned purchase orders are acceptable means for submission.

Submitted purchase orders should include customer information. Ship-to company name and address must be included on every purchase order. Purchase orders submitted in batch must be listed distinctly on separate pages.

Bayer's preferred means of accepting purchase orders is via electronic data interchange (EDI) or via Bayer's myORDERS website. Bayer HealthCare LLC is available on GHX's online exchange for ordering convenience. myORDERS can be accessed via the web at http://myORDERS.bayer.com.

Orders submitted via fax or email are acceptable if EDI or web access are not available.

Ordering via phone should be generally limited to expedited order requests. Please be advised that orders over \$1000 will require a physical purchase order to be submitted.

Credit card orders are not permitted. Only US Government entities are authorized to use credit cards as a means of payment for purchases.

Order confirmations will be provided within 24 hours of order approval. Faxed orders require a confirmation fax line on the purchase order. Emailed orders will be confirmed to the sender's email address unless otherwise requested. Orders received via GHX or myORDERS will be confirmed automatically upon Bayer's receipt and credit approval of the order.

Customer pick-ups are permitted with restriction. Bayer will permit customers to arrange for a freight carrier to pick up their order from the Saxonburg or Pittsburgh, PA distribution centers. In this case, the customer will assume all liability for freight carrier pick up.

Orders ship the next business day following order approval.

Orders needing expedited processing will require a specific request for same day shipment, either via written or verbal means.

Bayer HealthCare will accept standing orders for shipments with a maximum shipping date of 1 year in the future from the PO receipt date. All standing orders longer than this length will not be accepted and will have to be resubmitted with allowable dates.

Standing orders' shipping dates can only be extended through the expiration of current contract pricing. Standing order shipments can only be scheduled to ship until the expiration of current contract pricing. Bayer's Customer Care and Contracting departments will perform the research to investigate standing order duration eligibility. If the contract price changes during the duration of the standing order a new standing order will need to be submitted to Bayer. The existing standing order will be cancelled.

All standing orders must be received in written form, either physically or electronically, on a valid customer purchase order. Standing orders cannot be processed verbally. This is in an effort to protect the customer's information, pricing, and invoicing accuracy.

Modifications to the quantity, duration, or shipping dates of an existing standing order require the submission of written modification instructions to be submitted to Bayer. This requirement protects both the customer and Bayer from unauthorized changes and order entry error.

3. Contact Information

Customer Care: 1 (800) 633-7231, ext. 2

Purchase Order Fax Line: 1 (412) 767-4120

GHX Supplier Name: Bayer HealthCare LLC

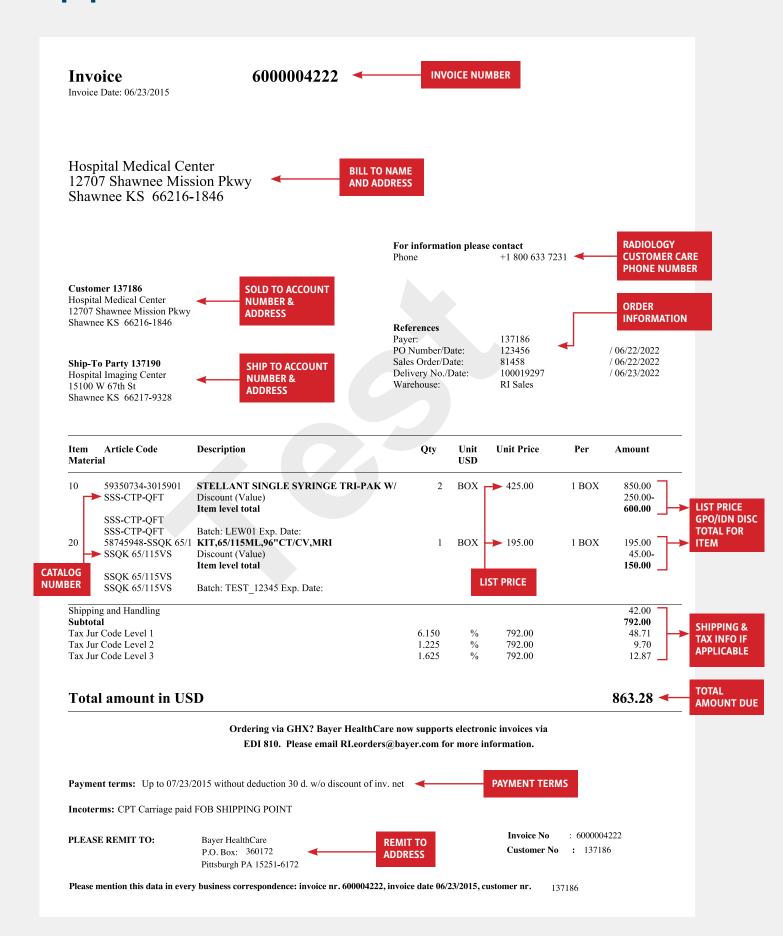
Email: RICustomerCare@Bayer.com

Hours of operation: Monday—Friday: 8 AM—5 PM EST
Online: http://myORDERS.bayer.com

4. Activation

This policy is effective August 1, 2016.

Appendix A Understanding your invoice



Bayer reserves the right to modify the specifications and features described herein or to discontinue any product or service identified in this publication at any time without prior notice or obligation. Please contact your authorized representative from Bayer for the most current information.

Bayer and the Bayer Cross are trademarks owned by and/or registered to Bayer in the U.S. and/or other countries. Other trademarks and company names mentioned herein are properties of their respective owners and are used herein solely for informational purposes. No relationship or endorsement should be inferred or implied.

© 2015 - 2022 Bayer. This material may not be reproduced, displayed, modified or distributed without the express prior written consent of Bayer.



Bayer HealthCare LLC 100 Bayer Boulevard P.O. Box 915 Whippany, NJ 07981 U.S.A.

Phone: +1-412-767-2400 +1-800-633-7231

Fax: +1-412-767-4120

More information on radiologysolutions.bayer.com



Manufacturer

Bayer Medical Care Inc. 1 Bayer Drive Indianola, PA 15051-0780 U.S.A.

Phone: +1-412-767-2400

+1-800-633-7231

Fax: +1-412-767-4120